



Joy Jones-Haskins

Office of the Under Secretary of Defense for Personnel and Readiness
Defense Human Resources Activity
Defense Civilian Personnel Advisory Service



Ms. Joy A. Jones-Haskins is currently serving as the Director, Workforce Planning and Accountability. In so doing, Ms. Jones-Haskins manages a diverse portfolio that includes workforce planning, competency management, Community of Practice management and evaluation of HR Programs. She previously served in DCPAS as the Senior Assistant to the Chief Learning Officer for the Title 5 Civilian Workforce. In this capacity, she worked with the Defense Chief Learning Officer Council to review, recommend, endorse strategic and tactical initiatives and priorities for enterprise learning to develop and maintain highly skilled and competent civilian workforce with the capacity to perform and successfully meet the Department's complex, national security mission.

Ms. Jones-Haskins is a career civil servant and has worked for the Federal Government for 33 years, the majority of that time with the Department of Defense. She has worked in both the Defense Civilian Personnel Advisory Service (DCPAS) Strategic Human Capital Management Planning and Talent Development/Chief Learning Officer organizations over the past 5 years. Before joining the DCPAS organization, she served as the Director, Strategic Human Capital Planning Division and Human Resources Officer, Central Office at the General Services Administration (GSA). She held similar positions at the National Aeronautics and Space Administration (NASA) as the Chief of Agency Personnel Policy when NASA was the first agency to "go green" in Strategic Human Capital Management under the President's Management Agenda (PMA) Scorecard initiative. She led a successful collaboration between the NASA education office and the human capital management office on a corporate recruitment strategy which significantly contributed to NASA's "green" status. She worked on HR service delivery models and automated staffing and classification while at USDA Forest Service, as the Assistant Director for Customer Service/Human Resources Officer, Washington Office. She also served as a career Senior HR Specialist for several years primarily with Navy as both a Staffing and Classification and Processing and Benefits Branch Chief.

Ms. Jones-Haskins also served as an HR Consultant for a few years period in the private sector in the areas of Federal payroll, benefits and processing operations taking a small contractor workforce and growing it into a vibrant and profitable contract for a highly-valued service provider.

Ms. Jones-Haskins attended Northern Virginia Community College and George Mason University. She is a recent graduate of the George Mason University Executive and Professional Development Federal Chief Learning Officer Program.